

What Type of Care Does My Child Need?

To Evaluate/Assess	Care Options			To Evaluate/Assess	Care Options		
Condition/Injury/Illness	Video Visits (PCP)*	Urgent (PCP)*	Emergency	Condition/Injury/Illness	Video Visits (PCP)*	Urgent (PCP)*	Emergency
Abscess needing drainage			•	Fever** (child older than 2 months)		•	
Allergic reaction (severe)/anaphylaxis			•	Fever (child younger than 2 months)			•
Allergies	•	•		Headache		•	
Asthma attack (minor)		•		Headache (migraine)			•
Asthma attack (severe)			•	Head injury (minor and without loss of consciousness)	•	•	
Bleeding that won't stop			•	Head injury (severe)			•
Breathing trouble			•	Insect bite	•	•	
Broken bone (skin intact)		•		Nausea / vomiting	•	•	
Broken bone (bone sticking out of skin)			•	Pink eye	•	•	
Burn (minor)	•	•		Pneumonia			•
Burn (severe)			•	Poisoning			•
Cast problems (wet or soiled)			•	Psychiatric evaluation			•
Colds	•	•		Rash	•	•	
Cough	•	•		Seizure			•
Cut (minor)		•		Shock			•
Cut (severe)			•	Sore throat		•	
Dehydration			•	Sprain or strain	•	•	
Diarrhea	•	•		Stitches		•	
Dizziness	•	•		Stomach pain (mild)		•	
Dog bite (minor)	•	•		Stomach pain (severe)			•
Earache and ear infection		•		Swallowed object			•
Fainting			•	Urinary infection		•	
				Vomiting	•	•	

We encourage you to see your child's primary care provider when possible for illnesses and injuries. For serious or life-threatening situations, go to the ER right away.

Please note: Emergency and Urgent Care will see patients until their 21st birthday. We can see patients by video until their 18th birthday. All children must be accompanied by an adult.

Chart Notes

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* PCP = Primary Care Provider

** Children with fevers older than 2 years of age may be evaluated and assessed in video visits.